# MAKING CONFLICT WORK!



Webinar training with Meaghan Welfare, BA, Conflict Management Specialist & Certified Compassion Fatigue Educator

This webinar explores the ever-present topic of workplace conflict. Participants will leave this course with a solid understanding of the importance of workplace conflict and how to harness it for creativity, productivity, and strong committed working relationships.

## What

2-hour webinar (recorded on April 5th 2013 now available for immediate viewing)

### Who

Meaghan Welfare, BA, Conflict Management Specialist and Certified Compassion Fatigue Educator. Françoise Mathieu joins in for the Q&A, to bring a CF perspective to the discussion.

Based on over a decade of experience in the field of workplace conflict, Meaghan Welfare will provide reality-based examples, practical solutions, and five key tools for making conflict work in your workplace.

# **Topics covered:**

- What is conflict at work?
- Why is conflict so important?
- How can we harness conflict?
- Five tools for making conflict work

### Cost

**\$49.99 plus HST** includes downloadable handouts and five tools to bring back to your workplace. 30% off for groups of 6 or more participants

PLEASE NOTE THAT YOU HAVE ONE (1) YEAR FROM THE TIME OF PURCHASE TO ACCESS THIS WEBINAR.

### Who should attend

Managers, Supervisors, HR professionals who are facing changes in their workplace and want tools to help their staff navigate the changing landscape of work.

